



Education



Kingston University

The Challenge

Kingston University is home to more than 24,000 students and 3000 staff with 5 faculties spread over four campuses in and around Kingston upon Thames, Surrey.

Working with the Facilities management team, a key objective was to 'monitor and control' every contractor coming onto site, ensuring they are fully inducted to work on the university's campus, generating permits and associated documentation through a structured, efficient and trackable process.

The Solution

While implementing our Permit to Work Manager® Solution, we developed a web based induction module. This facilitates multiple inductions with minimum pass mark criteria prior to the contractor's arrival on site.

Successful completion automatically activates the contractor's permit, and attaches associated documentation including Risk Assessments and Method Statements to the issued permit.

The solution reduces the timescale for induction and authorisation significantly minimising the time spent by the facilities team on administration, and ensuring the contractors working time on site is optimised.

Client Benefits

- Enables efficient, consistent and streamlined operations
- Provides an overview of all contractors' operations
- Allows you to keep your customers, visitors and employees safe



Client Testimonial

"I am very happy with the system, which has been easy to implement and the ongoing support has meant that the system is adaptable to our changing needs.

The online induction has been a great success with around 800 contractors completing this in less than a year. Our contractors comment on how well managed our permit system is."

Alison Patrick, Kingston University Service Company Ltd