

## Professional Services



# Linklaters

## The Challenge

Linklaters is an international Law Firm based in the City of London with 2 buildings located in Colchester housing their Business Support Team and storage facility.

Their primary objective is to safely coordinate all on-site facilities management activities. Prior to the rollout of the IT Consilium Permit to Work Manager there was no agreed permit to work system across the facilities teams which resulted in a number of lost time incidents.

The business wanted to ensure above all, the safety of staff and contractors whilst reducing the incidence of business interruption.

Linklaters operates across Asia, EMEA and US jurisdictions. Their reputation depends on being able to operate across international timezones and any disruption can have an adverse effect on the business.

## The Solution

Implementing Permit to Work Manager has enabled Linklaters to move from a paper based permit-to-work system to one where:

- All workplace hazards are identified by location within the P2WM
- Contractor management standards are set and adhered to by the contract teams
- No contractor can start work until staff have been inducted onto site
- A competency standard is set for their permit requestors and authorisers ensuring the consistency of their permit system
- The risk of conflicts of activities is removed

Since the implementation of the system, Linklaters has seen a reduction in workplace incidents and accidents and supports and enhances their OHSAS 18001 accreditation.

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## Client Benefits

- Greater business efficiency
- Compliance with all current industry standards, including OHSAS18001 and ISO9001
- Allows you to keep your customers, visitors and employees safe



## Client Testimonial

“Permit to Work Manager (P2WM) has proved to be user friendly and very reliable. The system is easily populated and maintained. Staff are typically able to use the system after a short training session as it is very intuitive.”

*Peter Kinsely Head of Health & Safety  
Linklaters Dec 2009 London*

**ITConsilium**